

KALLISTA Faucet Lifetime Limited Warranty

Kohler Co. warrants its KALLISTA Brand faucets* manufactured after January 1, 2018 to be leak and drip free during normal residential usage for as long as the original consumer owns their home. If the faucet should leak or drip during normal usage, KALLISTA will, free of charge, mail the cartridge necessary to put the faucet in working condition. This warranty applies only to KALLISTA faucets purchased and installed in North America, Central America, the Caribbean and South America, excluding Brazil ("Americas").

Kohler Co. also warrants its KALLISTA Brand and all other aspects of the faucet or accessories and PVD finishes** to be free of defects during normal residential use for as long as the original consumer owns their home. KALLISTA will, at its election, repair, replace, or make appropriate adjustment where KALLISTA inspection discloses any such defect. Damage caused by accident, misuse, or abuse is not covered by this warranty. Improper care and cleaning will void the warranty***. Proof of purchase (original sales receipt) must be provided to KALLISTA with all warranty claims. KALLISTA is not responsible for removal, installation, labor charges, or other incidental or consequential costs. In no event shall the liability of KALLISTA exceed the purchase price of the faucet.

If the faucet is used in public space, for commercial, industrial, or institutional purposes, or is installed outside of the Americas, KALLISTA warrants the faucet to be free from defects in material and workmanship for One (1) year from the date of purchase.

When used in a leased or rented residential single or multi-family unit, including duplexes, townhomes, condominiums, and apartments, KALLISTA warrants the faucet to be free from defects in material and workmanship for a period of ten (10) years to the original consumer who owns the property but does not live there. Excluded are installations in public, industrial, or for any business purpose, such as hospitality or healthcare, which would be considered commercial use, referenced above.

If you believe that you have a warranty claim, contact KALLISTA, either through your Dealer, Plumbing Contractor, Home Center or E-tailer, or by emailing KALLISTA elite services team at customerservice@KALLISTA.COM. Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, the date the product was purchased and from whom the product was purchased. Also include your proof of purchase (original sales receipt).

For other information call 1-888-4KALLISTA (1-888-452-5547), visit www.KALLISTA.com.

KALLISTA AND/OR SELLER ARE PROVIDING THESE WARRANTIES IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. KOHLER CO. AND/OR SELLER DISCLAIM ALL LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some jurisdictions do not allow limitations of how long an implied warranty lasts or the exclusion or limitation of such damages, so these limitations and exclusions may not apply to you. This warranty gives the consumer specific legal rights. You may also have other rights that vary from jurisdiction to jurisdiction.

This is KALLISTA's exclusive written warranty.

* Non-Vibrant and painted or powder coated finishes, fittings; all items within the "Fixture Related" section of the KALLISTA Price Book, drains, Duostrainer® sink strainers, soap/lotion dispensers are covered by KALLISTA's five-year limited warranty. Faucets used in commercial settings, and outside of the Americas, are covered by KALLISTA's one-year limited warranty.

** Excluded from this warranty are specialty and exclusive finishes including Organic, non-Vibrant®, non-chrome finishes.

*** Never use cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol, solvents not recommended for KALLISTA finishes. This will void the warranty. See Care & Cleaning recommendations at Kallista.com/clean